

## TERMS AND CONDITIONS

### APP DOWNLOAD, TRANSACT & WIN COMPETITION

#### 1. Competition Overview

The “Download, Transact & Win” competition (“Competition”) is organised by Standard Bank Namibia (“the Bank”) to celebrate the launch of the enhanced Standard Bank Namibia App.

#### 2. Competition Period

The Competition will run from the launch date until **31 August 2026**. Entries received after the closing date will not be considered.

#### 3. Eligibility

3.1 The Competition is open to all Standard Bank Namibia customers who are 18 years or older.

3.2 Employees of Standard Bank Namibia, its agencies, subsidiaries, sponsors, and immediate family members may not participate in the Competition.

#### 4. How to Enter

To qualify for entry into the Competition, participants must:

4.1 Download or update the Standard Bank Namibia App from the Apple App Store, Google Play Store, or Huawei AppGallery.

4.2 Successfully complete transactions using the Standard Bank Namibia App during the Competition period.

4.3 Each qualifying transaction completed through the app increases the participant’s chances of winning.

#### 5. Prizes

Prizes may include, but are not limited to:

- Smartphones
- Wireless Earbuds
- Digital Hampers
- Additional promotional prizes as determined by the Bank

#### 6. Winner Selection and Notification

6.1 Winners will be selected through a random draw from all qualifying entries.

6.2 Winners will be contacted using the contact details held by the Bank.

6.3 If a winner cannot be reached within a reasonable period, the Bank reserves the right to select an alternative winner.

#### 7. General Conditions

7.1 Prizes are not transferable, exchangeable, or redeemable for cash.

7.2 The Bank reserves the right to amend, suspend, or terminate the Competition or these

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Terms and Conditions at any time without prior notice.

7.3 By participating in the Competition, participants agree to be bound by these Terms and Conditions.

7.4 The Bank's decision regarding all aspects of the Competition will be final and binding.

#### 8. **Privacy**

Participants' personal information will be processed in accordance with applicable data protection and privacy laws and the Bank's privacy policies.

#### 9. **Promotional Consent**

Winners may be requested to participate in promotional activities related to the Competition, including social media announcements and publicity material.

Experience smarter, faster, and safer banking with the enhanced Standard Bank Namibia App and stand a chance to WIN BIG!